Standards, Accreditation, & Protecting the Public’s Health
Connecting the Dots

Kimberly Stryker, Alaska
Interconnectedness

http://www.globalcommunity.org/flash/wombat.shtml
Pre-1840s

- Vital Statistics
- Sanitation
- Communicable Disease Control
- Maternal & Child Health
- Health Education
- Laboratory Services

1840s-1940s

- Environmental Health Services
- Personal Health
- Coordinated Community Health Services
- Medical Care & Public Health Facilities
- Area-wide Planning
- Adequacy Assessment
WINE/F5
Roots
State, Local, Federal Inspections

State Local Agencies
Oversight

FDA

Input

Process

Standards

Budget

Implementation

Evaluation
Infrastructure aka Capacity

The ability to perform core functions

Assurance
Implementation
Evaluation

continuously and consistently to maintain the basic infrastructure of the public health system – human, capital, and technology resources.
Public Health Mission & Core Functions

Fulfill Society’s Interest in Assuring the Conditions in Which People Can Be Healthy

Assurance
Implementation
Evaluation

Public health infrastructure is determined in the way core functions are carried out & essential services provided.
Public Health Accreditation Board

- High performance & continuous quality improvement
- Nationally accepted standards
- Accountability
- Visibility, credibility & public trust
- Funding & infrastructure
- Public’s expectations
PHAB 12 Domains
Based on Core Functions & 10 Essential Services
The standards & measures can be viewed as an operating manual on how to run a good health department...can provide a consistent roadmap.
<table>
<thead>
<tr>
<th>PHAB Domains</th>
<th>Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>D1: Conduct &amp; disseminate assessments focused on population health status &amp; public health issues facing the community</td>
<td>3, 5, 7, 9</td>
</tr>
<tr>
<td>D2: Investigate health problems &amp; environmental public health hazards to protect the community</td>
<td>3, 5, 6, 8</td>
</tr>
<tr>
<td>D3: Inform and educate about public health issues &amp; functions</td>
<td>3, 5, 7</td>
</tr>
<tr>
<td>D4: Engage with the community to identify &amp; address health problems</td>
<td>7</td>
</tr>
<tr>
<td>D5: Develop public health policies &amp; plans</td>
<td>N/A</td>
</tr>
<tr>
<td>D6: Enforce public health laws</td>
<td>1, 2, 3, 4, 5, 6, 7</td>
</tr>
<tr>
<td>D7: Promote strategies to improve access to healthcare services</td>
<td>N/A</td>
</tr>
<tr>
<td>D8: Maintain a competent public health workforce</td>
<td>2</td>
</tr>
<tr>
<td>D9: Evaluate &amp; continuously improve processes, programs, &amp; interventions</td>
<td>All</td>
</tr>
<tr>
<td>D10: Contribute to &amp; apply the evidence base of public health</td>
<td>1, 3, 5</td>
</tr>
<tr>
<td>D11: Maintain administrative &amp; management capacity.</td>
<td>8</td>
</tr>
<tr>
<td>D12: Maintain capacity to engage the public health governing entity</td>
<td>1, 7</td>
</tr>
</tbody>
</table>
Are we doing the right things?
Are we doing things right?
Are we doing them well?
Are we getting ROI?

Learn from experiences, make informed decisions, increase accountability, reposition activities (aka build a learning organization).
Trying Hard is Not Good Enough! Is Anyone Better Off?

Performance Measures

<table>
<thead>
<tr>
<th>Effort</th>
<th>Quantity</th>
<th>Quality</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>How Much Service Did We Deliver?</td>
<td>How Well Did We Deliver the Service?</td>
</tr>
<tr>
<td></td>
<td>(Activities, Costs)</td>
<td>(Standards, Efficiency)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Effect</th>
<th>How Much Change/Effect Did We Produce?</th>
<th>What Quality of Change/Effect Did We Produce?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(Benefit Value)</td>
<td>(Return on Investment)</td>
</tr>
</tbody>
</table>
Integrated National Food Safety System

The health of an individual is almost inseparable from the larger community, and the health of every community in every state determines the overall health status of the Nation.
“There are no shortcuts to an integrated national food safety system. It requires commitment, resources, and sustained effort.”
Resources

- Institute of Medicine
- Healthy People 2020
- Partnership for Food Protection
- Public Health Accreditation Board
- *Trying Hard is Not Good Enough – How to Produce Measureable Improvements for Customers and Communities* (Friedman)
- Results Accountability, The Fiscal Policy Studies Institute, Santa Fe, NM
- MFRPA Portal
- Foodshield
- Turning Point Program
- Stronger Partnerships for Safer Food
- *Keeping America’s Food Safe: A Blueprint for Fixing the Food Safety System at the US Dept of Health & Human Services*
- Building Understanding of Environmental Health Communications Toolkit