

# MFRP Alliance Interactive Roundtable Session

2017 MFRPA Meeting, St. Petersburg, FL

**Date/Time:** Wednesday, January 25<sup>th</sup> 1:30-5:00 PM (Break 3:00-3:30PM)

**Facilitators:** Priscilla Neves and Angela Kohls

**Session Objectives:** To share examples of tools, resources, lessons learned and ongoing initiatives, as well as provide access to SMEs from multiple organizations.



## **What to Expect:**

The expected number of participants in this session is approximately 165. There are a total of 15 tables available; each table seats 11. Participants will rotate tables for a total of 6 sessions; each session is approximately 20 minutes. There will also be 2 large group 20-minute sessions. A list of presenters and topics are provided in this packet, allowing participants to pre-select their top 6 tables to best meet their needs/interests. For each table top session, a SME will be at each table to:

1. Present their topic (7-10 minutes)
2. Take approximately 10 minutes for questions or facilitate group dialogue.

## **Ground Rules:**

- 1) Please shut phones off or place in silent mode
- 2) Please split up the attendees from your RRT (visit different tables) to maximize your time and to give others equal access. You can regroup to share notes over happy hour!
- 3) Try to give everyone chance to ask questions or offer comments
- 4) Stick to the agenda topic
- 5) All questions are good questions
- 6) It's ok to disagree, but do it respectfully
- 7) Please listen during presentation as well as during Q&A – try to refrain from side discussions
- 8) Honor time schedule – when you hear the bell, please move quickly to your next table of choice and settle in

## **Large Group Presentation #1 - PC Readiness!**

**Michael Moore**, Food Protection Program Director, MA Dept. of Public Health

**Lucy Severs**, Food Safety Program Manager, Washington State Department of Agriculture

## **Large Group Presentation #2 – A Sneak Peak into the 2017 Food Contract**

**Wendy Campbell**, Project Officer and Acting Team Leader, FDA Office of Partnerships

**Brett Weed**, Project Officer, FDA Office of Partnerships

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## Table 1

**"The SM  TH Operator"** Multi-state Hep A Outbreak and Information Sharing

**Pamela Miles**, Food Program Dir, VA Dept. of Agriculture  
**William Murray**, State Liaison, FDA Baltimore Dist. Office  
**Evelyn Bonnin**, Dist. Director, FDA Baltimore Dist. Office

## Table 2

**"E.A.? E.I.? Oh!"** - The latest and greatest resource on Environmental Assessment and Investigations

**Michael Moore**, Dir., MDPH Food Protection Program

## Table 3

**"A What's Up Date with State Liaisons!"** An update on the Advisory Council for State Liaisons (ACSL)

**Roger Adams**, State Liaison, FDA Seattle District Office  
**Joel Hustedt**, State Liaison, FDA Minneapolis Dist. Office

## Table 4

**"The Man with the Rat Poison....Terrorist or Prankster?"** Michigan's Coordinated Response to Intentional Contamination Incident

**Jennifer Bonsky**, Food Safety and Rapid Response Team Specialist, MI Dept of Agriculture and Rural Development

## Table 5

**Everything Your Parents Never Told You About Document Control**— Assessing Conformance with 9.3.2.1

**Marty Ellison**, Auditor, Office of Operation Audit Staff

## Table 6

**"Integration through Partnerships!"**

**Barbara Cassens**, Director, Office of Partnerships  
**Patrick Kennelly**, Chief, Food Safety Section & PFP Governing Council Co-Chair

## Table 7

**"Mr. Robot":** Recalls in the 21st Century

**Brandon Saucedo**, RRT Program Manager, GA Dept. of Agriculture

## Table 8

**"FoodSHIELD- Not just for documents anymore!"**

**Eric Hoffman**, President, Datastream Connexion

## Table 9

**"i-FORCE"** (Integrated Food Outbreak Response & Consumer Education) Messaging

**Natalie Adan**, Division Director, GA Dept. of Ag  
**Angie Corder**, Training Coordinator, GA Dept. of Ag

## Table 10

**"To Be or Not To Be...RRT Mentee?"** - Helpful tips for those interested in pursuing an RRT or RRT mentorship. Indiana's experience as an RRT mentee.

**Misty Harvey, MS**, MFRPS Proj.Coord., IN State Department of Health

## Table 11

**"In with the IT crowd: Electronic data exchange, the future of the Integrated Food Safety System".**

**Matt Colson**, Manufactured Food Inspection Program Manager, FL Dept. of Agriculture and Consumer Services

**Julie Loera**, Food Safety Officer, Division for Regulatory Services, TX Dept. of State Health Services

## Table 12

**"Stump the Auditors "** – Use this opportunity to get your questions on conformance answered!

**Dawn Smith**, CSO, Auditor, Office of Operations  
**Christina Castineyra**, CSO, Auditor, Office of Operations

## Table 13

**"Compliance by Design! "** – Food Safety: Tracking, trending, and taking care of California

**Amir Javed**, Food and Drug Program Specialist, CA Dept. of Public Health – Food and Drug Branch

## Table 14

**Future/Flexible Funding Model Q &A Session** Bring your questions!

**Guy Delius**, CSO, FDA Office of Partnerships  
**Travis Goodman**, RRT Program Coordinator, FDA Office of Partnerships

## Table 15

**"MFRPS Job Aides and Resources, Oh my!!!"**

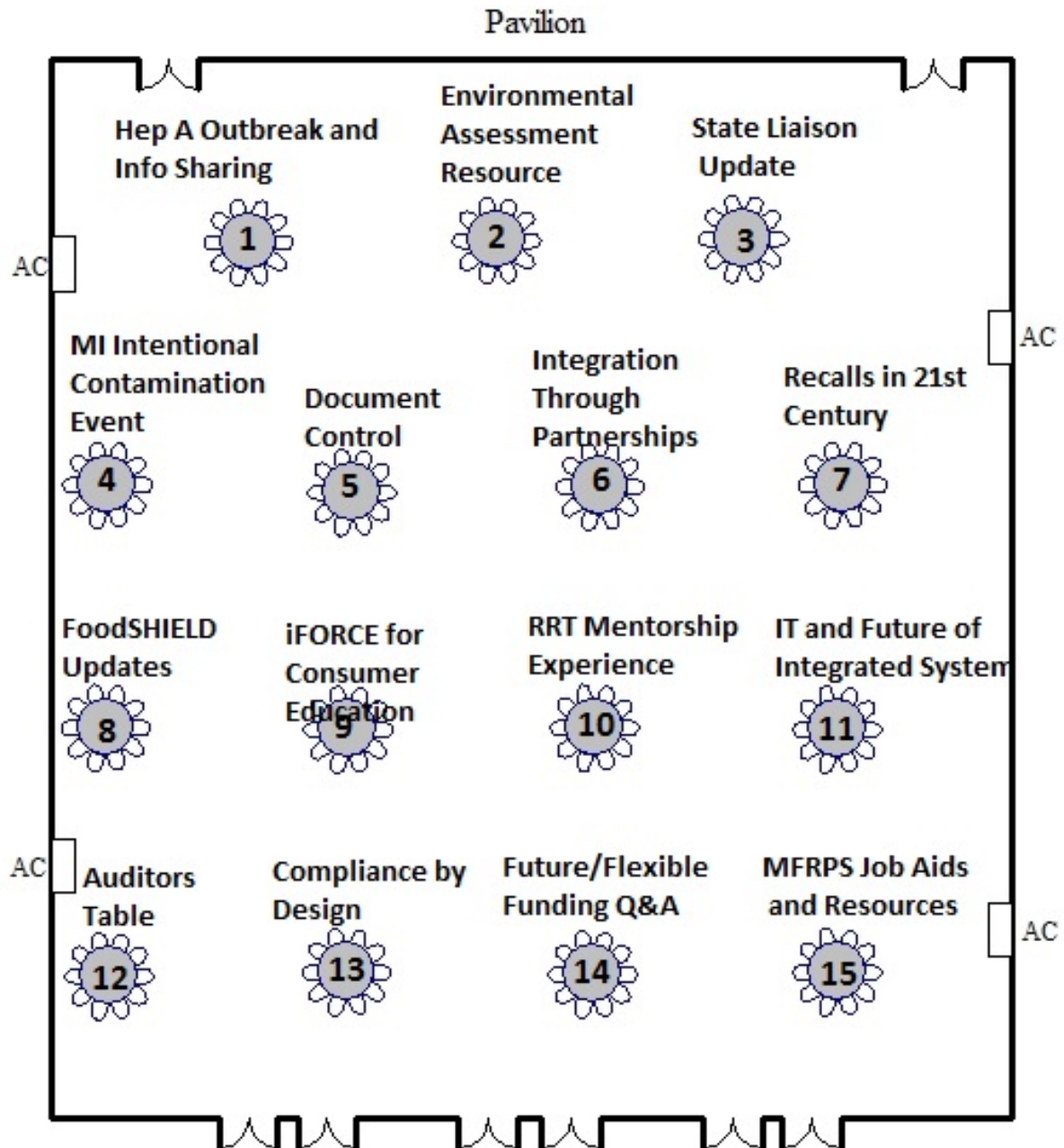
FDA Office of Partnerships, Standards Implementation Staff

**Morgan Poloni**, CSO MFRPS Specialist,  
**Michelle Motsinger**, CSO MFRPS Specialist

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In addition to the 2 large group presentations, attendees will get to visit 6 tables during the course of the session – Make sure to note down topics of interest in advance (and note their location so you can navigate quickly between sessions! Please split up the attendees from your program (visit different tables) to maximize your time and to give others equal access. You can regroup to share notes over happy hour!



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## Presenters

**Roger J. Adams** is currently a state liaison of FDA's Seattle District and has been in that position for most of the past 8 years. Roger has worked for the FDA since 1990 in various positions including Consumer Safety Officer, Supervisory Consumer Safety Officer and State Liaison in three different Districts: Chicago, Nashville and Seattle. [roger.adams@fda.hhs.gov](mailto:roger.adams@fda.hhs.gov) Tel: 360-332-2646

**Natalie Adan** is originally from Atlanta, GA and graduated with a Bachelor of Science Degree in Biology from Georgia Southern University. Natalie works for the Georgia Department of Agriculture as the Food Safety Division Director. As the Division Director, she oversees manufactured food, retail food, dairy, and farm safety programs. [Natalie.Adan@agr.georgia.gov](mailto:Natalie.Adan@agr.georgia.gov) Tel: 404-657-4801

**Evelyn Bonnin** is currently the District Director of the Baltimore District of The US Food and Drug Administration. Ms. Bonnin received a B.S. degree in chemistry from the University of Puerto Rico in 1978. Ms. Bonnin has over twelve years of experience working with the private industry, and is a graduate of the FDA Leadership Development Program. She joined FDA as a chemist in the Forensic Chemistry Center, Cincinnati in 1980 until 1983. In 1999 she was selected for the Atlanta Center for Nutrient Analysis (ACNA) Director position. In 2005 Ms. Bonnin assumed her current position as District Director. Ms. Bonnin is responsible for executive leadership and overall management of the Baltimore District, which includes, investigational and enforcement activities in Maryland, Virginia, West Virginia, and the District of Columbia. In addition to, outreach activities to promote voluntary compliance and consumer understanding about matters regulated by the agency. [Evelyn.Bonnin@fda.hhs.gov](mailto:Evelyn.Bonnin@fda.hhs.gov) Tel: 410-779-5424

**Jennifer Bonsky** started her career with the Michigan Department of Agriculture and Rural Development over 17 years ago as a Food Inspector in the metro-Detroit area. In 2008, she became one of the original members of the Michigan Rapid Response Team. In addition to RRT activities, Jennifer also leads the MDARD's Multi-divisional Emergency Management Senior working group in their efforts to provide field-appropriate training, conduct exercises, and serve as state-wide resources during emergency responses. She also serves as the operational manager in Michigan's efforts to implement and conform with the Manufactured Food Regulatory Program Standards, as well as the National Retail Standards. [Bonskyj@michigan.gov](mailto:Bonskyj@michigan.gov), Tel: 517-930-6231.

**Wendy Campbell** is a Project Officer and Acting Team Lead in the FDA Office of Partnerships. Prior to joining FDA, Wendy worked for the NC Department of Agriculture and Consumer Services. Wendy holds a B.S. and M.S. in Food Science from NC State University. [Wendy.campbell@fda.hhs.gov](mailto:Wendy.campbell@fda.hhs.gov) Tel: 615-310-0483

**Barbara Cassens** is the Director for, the Food and Drug Administration (FDA), Office of Regulatory Affairs (ORA), Office of Partnerships (OP). In her role as the Director of OP, she is responsible for the oversight, strategic planning, collaboration and integration with our federal, state, local, tribal, territorial and, global partners, supporting enhanced investments for manufactured human and animal food safety standards. Barbara also manages the team that is responsible for supporting the federally mandated, Food Safety Modernization Act (FSMA). Barbara began her career with the FDA in 1990 as a field investigator and then assumed the role as Director of the Pacific Region Cooperative Programs and San Francisco District [Barbara.Cassens@fda.hhs.gov](mailto:Barbara.Cassens@fda.hhs.gov) Tel: 510-590-3002

**Christina Castineyra** is an auditor with the FDA ORA, Office of Operations conducting assessments under the Manufactured Food Regulatory Program Standards (MFRPS) and the Animal Feed Regulatory Program Standards (AFRPS). She worked for eight years with FDA as an investigator with the Minneapolis District, conducting basic, advanced and foreign food inspections. Prior to working for FDA she worked in various QA, QC and Quality Systems positions in both plant quality and corporate quality positions at food manufacturer companies. She holds a BS Chemistry with an Emphasis in Business from the University of Wisconsin - Eau Claire, WI and is Certified Quality Auditor with American Society for Quality. [Christina.Castineyra@fda.hhs.gov](mailto:Christina.Castineyra@fda.hhs.gov) Tel: 612-758-7224 VoIP

**Matt Colson** is the Manufactured Food inspection Program Manager in the Florida Department of Agriculture and Consumer Services and on the MFRPA Board of Directors. He is also an AFDOSS regional representative. [Matthew.Colson@freshfromflorida.com](mailto:Matthew.Colson@freshfromflorida.com) Tel: (850) 245-5544

**Angie Corder** is the Training Coordinator for the Georgia Department of Agriculture's Food Safety Division and is responsible for maintaining retail and manufactured food training programs in accordance with federal standards. Angie is a graduate of Mississippi State University with a Bachelor of Science in Agriculture and a Bachelor of Business Administration in Marketing. [Angela.corder@agr.georgia.gov](mailto:Angela.corder@agr.georgia.gov) Tel: 678-326-0305

**Marty Ellison** is retired U.S. Army and his military service included an assignment as a Quality Systems Auditor for the Defense Personnel Support Agency. After military retirement he worked with ISO 9000 quality management systems in the

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manufactured foods industry, and is currently an auditor with the FDA Office of Operations Audit Staff. Marty is an American Society for Quality Certified Quality Auditor and Certified Manager of Quality Organizational Excellence.

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**Travis Goodman** worked with the Hamilton County Health Department, the Indiana State Department of Health- Food Protection Program, and completed a detail with the U.S Department of Homeland Security prior to coming to FDA's Office of Partnership in 2010 to assist states in further developing and sustaining rapid response capabilities as part of FDA's mission and ongoing initiatives regarding federal-state integration and building an integrated food safety system. Travis also works with State Food Protection Task Forces to develop websites to improve communications with all food and agriculture stakeholders. Travis is a Co-chair of the Partnership for Food Protection's (PFP) Surveillance, Response and Post Response Workgroup.

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**Misty Harvey** began her work in the ISDH Food Protection Program as the RRT Coordinator in January of 2015. In August 2015, she transitioned to the MFRPS Project Coordinator position and continues to assist as an RRT Coordinator when needed. Before coming to public health, she taught life and health sciences at a community college for five years. She was also a hospital microbiologist for two years and a Certified Pharmacy Technician for 7.5 years. She holds a MS in Microbiology and a BS in Life Sciences with a minor in Chemistry. [mharvey1@isdh.in.gov](mailto:mharvey1@isdh.in.gov) Tel: 317-690-6686

**Eric Hoffman** of Datastream Connexion has been the Technical Director and product development lead for the FoodSHIELD portals since its inception after leading several large innovation development projects prior. As a vocal advocate for opening collaboration while creating secure information exchange, he thrives on community feedback to create valuable tools and applications for those across Food & Agriculture. [Ehoffman@dscxn.com](mailto:Ehoffman@dscxn.com) Tel: 651-717-4105

**Joel Hustedt** has served as a State Liaison in the Madison Resident Post of the Minneapolis District for the past four years. Prior to assuming his State Liaison duties, he served as a Consumer Safety Officer in the Milwaukee Resident Post for six years focusing predominantly on drug and dietary supplement inspections. Prior to joining the FDA in 2007, he served as an Environmental Health Specialist for the Navajo Area Indian Health Service and the Albuquerque Area Indian Health Service in New Mexico. Joel. [Hustedt@fda.hhs.gov](mailto:Hustedt@fda.hhs.gov) Tel: 608-264-5332 x101

**Amir Javed** is a Food and Drug Program Specialist with the California Department of Public Health – Food and Drug Branch. As a Program Specialist, he is responsible for overseeing statewide implementation of Manufactured Food Regulatory Program Standards (MFRPS), conducting trainings, conducting food program assessments, developing and maintaining procedures and protocols, overseeing compliance and enforcements, and overseeing industry outreach and education activities. He has an extensive background in food safety regulatory work and has performed many complex food inspections and investigations. [Amir.Javed@cdph.ca.gov](mailto:Amir.Javed@cdph.ca.gov) Tel: 916-650-6704

**Patrick Kennelly** is Chief of the Food Safety Section for the California Department of Public Health (CDPH), Food and Drug Branch. Patrick is responsible for overseeing the Department's statewide food safety operations, which include inspection and investigation of processed food manufacturers, distributors, and water bottling plants; investigation of food-borne illness outbreaks, food contamination and tampering events, and food recalls; and development and delivery of food safety education to the food processing industry. Patrick serves as a Steering Committee member on the California Food Emergency Response Team (CalFERT), a joint US Food and Drug Administration-CDPH rapid response team that responds to food-borne illness outbreaks and product contamination events. [Pat.Kennelly@cdph.ca.gov](mailto:Pat.Kennelly@cdph.ca.gov) Tel: (916) 650-6598

**Angela Kohls** is a MFRPS Specialist working in the FDA, Office of Partnerships. Prior to working for OP, Angela worked for the Kansas Department of Agriculture as the Inspection Supervisor. Her 22 year public health work history includes experience at the local, state and federal levels. [Angela.kohls@fda.hhs.gov](mailto:Angela.kohls@fda.hhs.gov) Tel: 240-479-8609

**Julie Loera** is currently responsible for the implementation of the Manufactured Foods Regulatory Program Standards for the Texas Department of State Health Services (DSHS). She is an active member of the Partnership for Food Protection (PFP) IT Working Group and serves on the MFRPA Board of Directors. [julie.loera@dshs.state.tx.us](mailto:julie.loera@dshs.state.tx.us) Tel: 512-834-6770 Ext 2342

**Pamela Miles** is currently the Program Supervisor for the Virginia Department of Agriculture and Consumer Services' Food Safety Program. She has worked for VDACS Food Safety and Security Program for twenty-eight years. She was employed initially as a Food Safety Specialist, then as a Regional Supervisor and now functions in her current role as the Program Supervisor. In this position, she directs a statewide Food Safety & Security Program; providing supervision, direction and support to all Program staff including Food Safety Specialists who are responsible for the inspection and ongoing monitoring of all food



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manufacturers, retailers and warehouses in the Commonwealth. She currently serves as the President elect for the Association of Food and Drug Officials. [Pamela.Miles@vdacs.virginia.gov](mailto:Pamela.Miles@vdacs.virginia.gov)

**Michael Moore** became Director of the MDPH/BEH Food Protection Program on 2/14/11. Prior to that he worked in MDPH as a Food Inspector (2008), Local Health and Food Safety Coordinator (2009), and Rapid Response Team Project Coordinator (2010). Mr. Moore is a registered sanitarian and has a twenty-year career in municipal public health services, including experience as Health Director for the Concord/Lincoln Health District, and in related positions for Worcester, Framingham, and Gardner, Massachusetts. [michael.moore@state.ma.us](mailto:michael.moore@state.ma.us) Tel: 617-983-6754

**Michelle Motsinger** is a MFRPS Specialist working in the FDA, Office of Partnerships. Prior to working for OP, Michelle worked in the FDA Denver District Office as a State Liaison for two years and for the Colorado Department of Public Health and Environment for 11 years in various roles including Program Coordinator. [Michelle.Motsinger@fda.hhs.gov](mailto:Michelle.Motsinger@fda.hhs.gov) Tel: 303-349-9972

**William Murray** is currently a State Liaison with the Baltimore District of The US Food and Drug Administration. Mr. Murray received a B.S. degree in Environmental Science from Hood College in 1996. Prior to joining the federal government he was a Licensed Environmental Health Specialist with a local health department for twelve years. In 2008, he joined the FDA as a Consumer Safety Officer and has held his current position since 2011. Mr. Murray's duties include managing contracts between the FDA and state agencies located in Maryland, Virginia, West Virginia, and the District of Columbia. In addition to, developing and implementing work plans, conducting performance audits of state inspectors, and communicating with and providing outreach to regulated industries, federal and state agencies.- [William.murray@fda.hhs.gov](mailto:William.murray@fda.hhs.gov) Tel: 410-779-5457

**Priscilla Neves** is a MFRPS Specialist working in the FDA, Office of Partnerships. Prior to working for OP, Priscilla worked in the MA Dept. of Public Health Food Protection Program for 26 years in the areas of retail, manufactured food, food emergency response as well as serving as Assistant Director and Director. She holds a BS in Nutrition and MEd in Instructional Design and Adult Education and is a Registered Sanitarian. [Priscilla.Neves@fda.hhs.gov](mailto:Priscilla.Neves@fda.hhs.gov) Tel: 781-462-8930

**Morgan Poloni** is a MFRPS Specialist for FDA, Office of Partnerships. Before coming to OP, Morgan worked for the Alaska Food Safety and Sanitation Program as a Program Coordinator focusing on standards implementation. [Morgan.poloni@fda.hhs.gov](mailto:Morgan.poloni@fda.hhs.gov) Tel: 907-205-6005

**Brandon Saucedo**, is the RRT Program Manager in the Georgia Department of Agriculture. He is originally from Sikeston, MO and graduated with a Bachelor of Science Degree in Environmental Science from Southeast Missouri State University. Brandon went on to complete his Master of Public Health Degree in Environmental Health and joined the Georgia Department of Agriculture in 2013. Brandon became the RRT Program Manager in 2015 and is responsible for coordinating the RRT, managing the cooperative agreement and ensuring all milestones are met. [Brandon.Saucedo@agr.georgia.gov](mailto:Brandon.Saucedo@agr.georgia.gov) Tel: 404-807-3581

**Lucy Severs**, Food Safety Program Manager, joined the WSDA Food Safety Program in June of 1989. Lucy started as a Food Safety Officer conducting field inspections and later served as a Region Manager and Operations Manager before becoming the Food Safety Program Manager March, 2011. Lucy has served during her tenure at WSDA as an IMS State Survey Officer, IMS Sampling Surveillance Officer and Pasteurizer Specialist for the program. Lucy serves as the Treasurer for the National Egg Regulatory Officials and is a member of AFDO and WAFDO. Lucy serves as the State Delegate to the NCIMS and NADRO conferences. Prior to joining the WSDA Food Safety Program Lucy worked in the dairy and meat processing industries as a Production Supervisor and Quality Control Manager. [LSevers@agr.wa.gov](mailto:LSevers@agr.wa.gov) Tel: 360-725-5761

**Dawn J. Smith** is an auditor with the FDA ORA, Office of Operations conducting assessments under the Manufactured Food Regulatory Program Standards (MFRPS) and the Animal Feed Regulatory Program Standards (AFRPS).. She worked for twenty years with Oregon Department of Agriculture (ODA), Food Safety and Animal Health Program Area that encompassed regulatory food safety programs in the retail, manufacturing, shellfish and dairy sectors, including eight years as a Food Safety Program Manager. She holds a BS Environmental Health and Safety from Oregon State University and is a Registered Environmental Health Specialist and a Certified Quality Auditor with American Society for Quality. [Dawn.Smith@fda.hhs.gov](mailto:Dawn.Smith@fda.hhs.gov) Tel: 503-910-9659

**Brett Weed** is a Project Officer in the FDA Office of Partnerships and co-manages the MFRPS Cooperative Agreement with Wendy Campbell. Prior to joining OP, Brett served as the State Liaison for the FDA Atlanta District for five years, coordinating federal-state operations in NC, SC, and GA. Before FDA, Brett worked for the NC Department of Agriculture and Consumer Services and as an ORISE Fellow of the Department of Homeland Security. Brett holds bachelors degrees from East Carolina University and a Master of Science and Master of Public Health from the University of North Carolina at Chapel Hill. [Brett.weed@fda.hhs.gov](mailto:Brett.weed@fda.hhs.gov) Tel: 404-253-2268